ChiltonPro Tablet WIREFRAME R2

Team7 (The Pros) Emily / Hao / Hee Joo / Srujana / Surong

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* Every screenshot is shown twice to help understanding. A small image comes first with explanation, and a bigger image comes after that.

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- **3.** Customer Management __slide 21
- 4. Maintenance
 - 5. Estimation
 - 6. TSBs and Temporary Folder

slide 32

slide 39

1. System Level

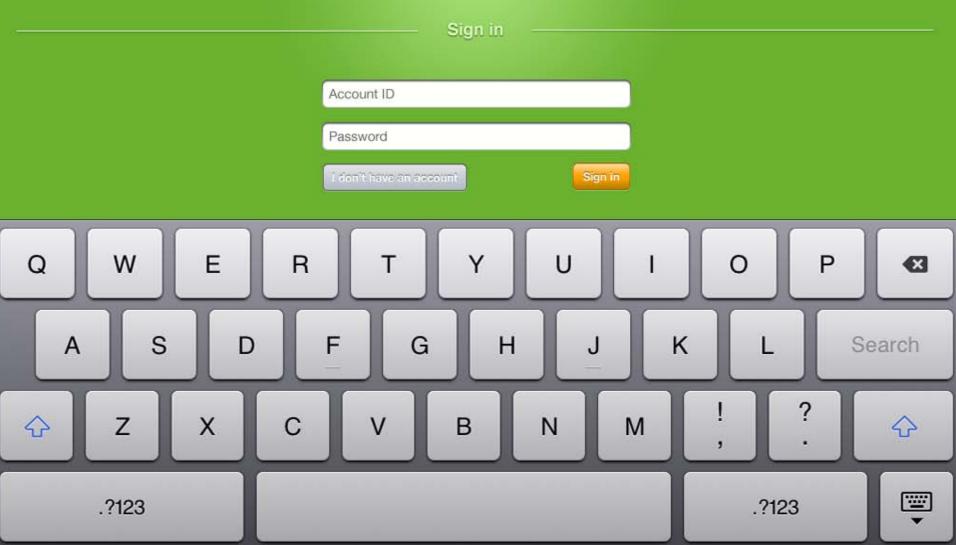
Universal user interface for ChiltonPRO tablet

1.1 System Level > Authentication



5

Welcome to ChiltonPRO Tablet



1.2 System Level > Authentication > Error



iPad 🤶

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Welcome to ChiltonPRO Tablet

Incorrect Password Please re-enter your password.

OK

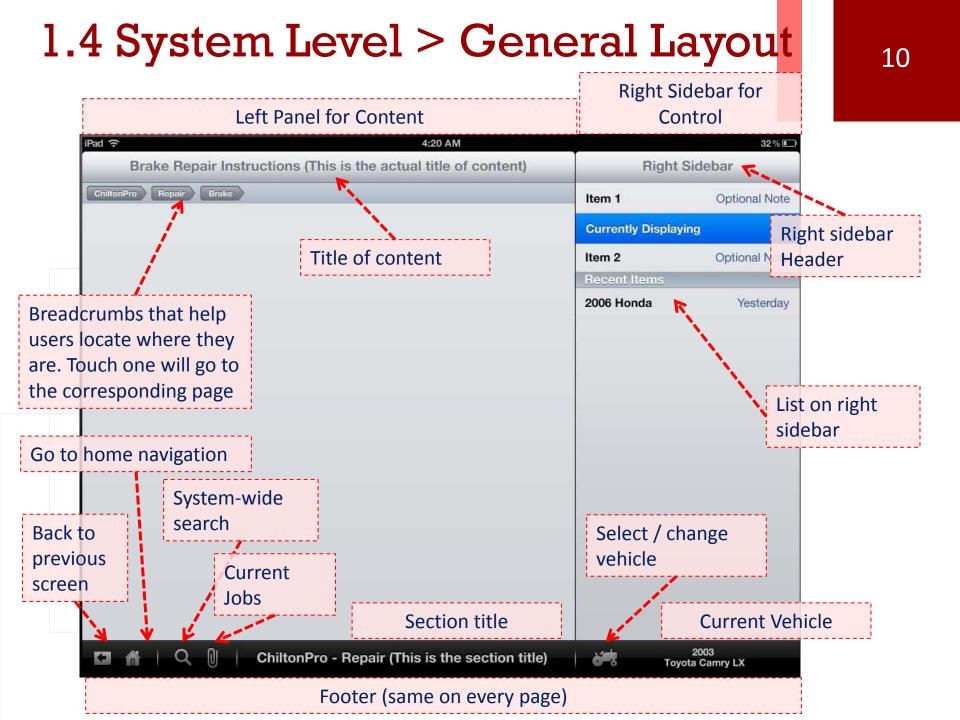
UN



1.3 System Level > Home Navigation

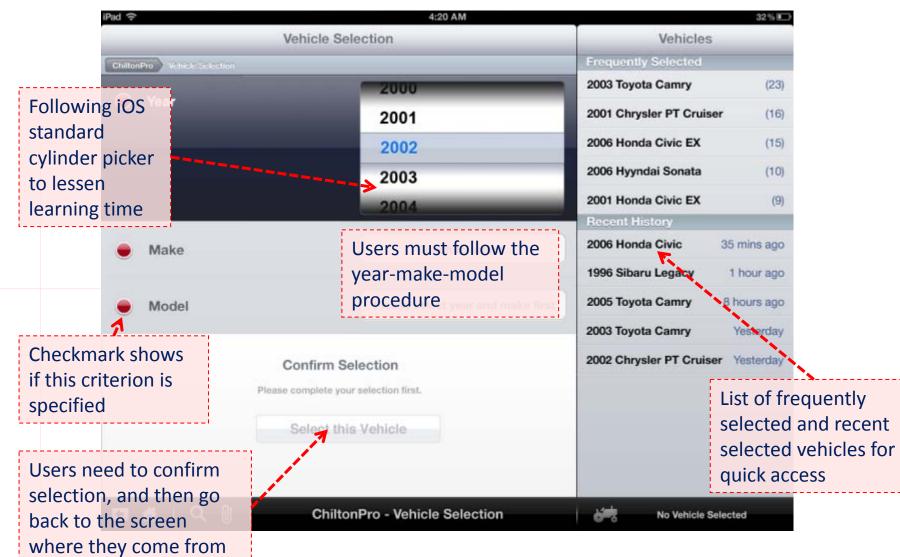






iPad 🤶 4:20 AM		32 %
Brake Repair Instructions (This is the actual title of conte	ent) Right	Sidebar
ChiltonPro Repair Brake	Item 1	Optional Note
	Currently Display	ving
	Item 2	Optional Note
	Recent Items	
	2006 Honda	Yesterday
		2003
🔚 🎢 📔 🔍 🕕 ChiltonPro - Repair (This is the section	n title) 🔰 💏 Toy	ota Camry LX

1.5 System Level > Vehicle Selection



iPad ᅙ	4:20 AM		32 % 💷
Ve	ehicle Selection	Vehicles	10
ChiltonPro Vehicle Selection		Frequently Selected	13
A Veer	2000	2003 Toyota Camry	(23)
e Year	2001	2001 Chrysler PT Cruiser	(16)
	2002	2006 Honda Civic EX	(15)
	2003	2006 Hyyndai Sonata	(10)
	2004	2001 Honda Civic EX	(9)
		Recent History	
Make	Touch to select	2006 Honda Civic 3	5 mins ago
		1996 Sibaru Legacy	1 hour ago
Model	Please select year and make first	2005 Toyota Camry 8	hours ago
		2003 Toyota Camry	Yesterday
C	onfirm Selection	2002 Chrysler PT Cruiser	Yesterday
Please o	complete your selection first.		
e e e e e e e e e e e e e e e e e e e	Select this Vehicle		

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IPad ♀ 4:20 AM			32 % 💷
Results of "Brake" in All Sections		Search Rar	nge 15
ChiltonPro System-Wide Search		Q Brake	-15
21 Results Found		All Sections	(21)
Estimation Bill's Broken Brake Form; Bill Luke; Created: 11/09/2011; \$229.34; Issue 1: Brake Issue; Operation 1: Inspect the Brake System		Customer Name	
Estimation Overhaul of Brake System		Estimation Form and Invoice Title	2
Invoice; Hao Zeng; Created: 11/09/2011; Closed: 11/19/2011; \$123.92; Issue 1: Brake Issue; Operation 1: Inspect the Brake System		Maintenance Item to be Serviced	2
Maintenance Brake pads & discs To be Service: Brake pads & discs; Type of Service: S/I; Initial 1200 Miles: No; Oil Service: No; Inspection: Yes; Inspection II: Yes		Repair Article Title	8
Maintenance Brake & cluth fluids To be Service: Brake & cluth fluids; Type of Service: S/I; Initial 1200 Miles: No; Oil Service: No; Inspection: Yes; Inspection II: Yes	1	TSB Information Service Bulletin Title	9
Repair General Information about Anti-Lock Brake System Image: This vehicle uses an Antilock Brake System (ABS). If the Antilock Brake Module (ABM) impending rear wheel lock-up, it will energize the isolation solenoid. This prevents a	1		
Repair Parking Brake Adjustment Image: A typical hand-operated parking brake control, A typical foot-operated parking brake with a mechanical release handle; to view: A typical foot-operated parking			
ChiltonPRO - System-Wide Search		2003 Toyota Cam	rv LX

2. Repair

Repair Navigator or Repair Article as a Knowledge Base

2.1 Repair > Repair Navigator

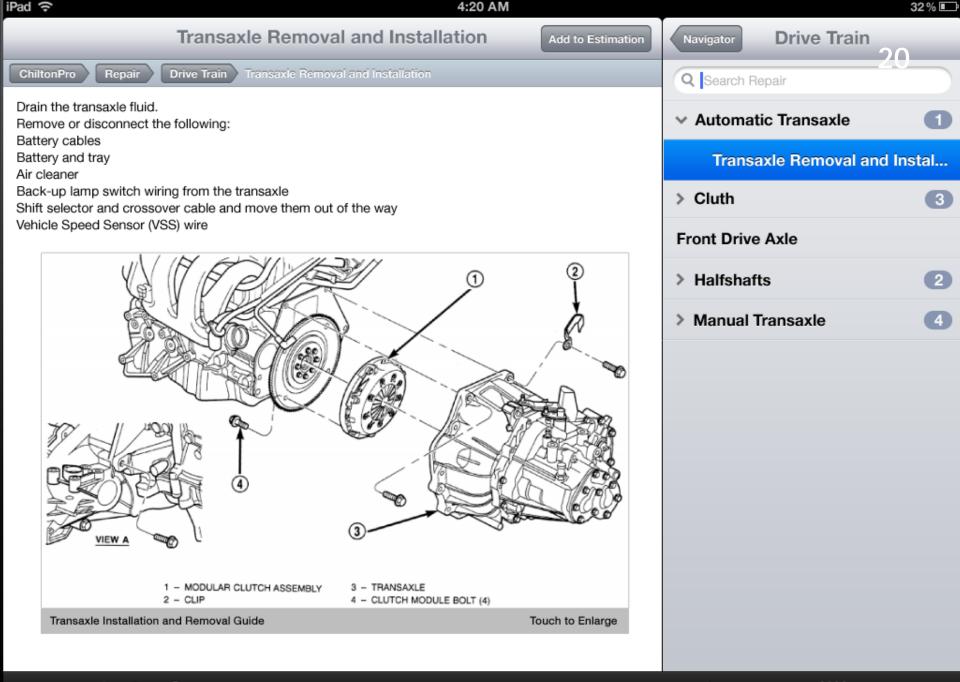
Search the repair section. Matched results will be highlighted on the screen and others dim out (Reflected in next round).



iPad	Ŷ		4:20 AM					32%	
			Repair Library Navigator	r		Q	Search Repair		
	Body Sunroof Interior General Infor Window Syst Locks & Loc	Brakes Anti-Lock Brake Sys Bleeding the Brake S Front Disc Brakes Front Specifications Parking Brake Rear Disc Brakes	Repair Library Navigator Drive Train Automatic Transaxle Transaxle Removal and Inst Cluth Front Drive Axle Halfshafts Manual Transaxle	0	Fuel System conent Locations el Filter vel Sending Unit el Tank uel Injection Sys	1 2 4 5	Steering Pinion Steer toval and Insta Bering Pump	0	
	 Instrument P Electronics 	Predi Disc Drakes	 Manual Transaxle Model XT-223 Installation and Removal Guide Model XT-227 Model XRS-9 Repair Information 	0					
V		0	> Others ChiltonPro - Repair	3	کی	Тоуо	2003 ota Camry LX		

2.2 Repair > Repair Article

Shortcut to add this to estimation form (new Go back to the navigator or existing) ad 🤶 4:20 AM Transaxle Removal and Installation **Drive Train** Add to Estimation Drive Train Transacle Remeval and Installation ChiltonPro Repair Q Search Repair Drain the transaxle fluid. Automatic Transaxle Remove or disconnect the following: Battery cables Battery and tray Transatile Removal and Instal.. Air cleaner > Cluth Back-up lamp switch wiring from the transaxle Search articles (title) in Repair Shift selector and crossover cable and move them out of the way Vehicle Speed Sensor (VSS) wire Front Drive Axle > Halfshafts Current article > Manual Transaxle Title of the diagram and a "Touch to Enlarge" hint Tree structure of the top category the article belongs to 3 - TRANSAXLE - MODULAR CLUTCH ASSEMBLY 4 - CLUTCH MODULE BOLT 2 - CLIP Transaxle Installation and Removal Guide **Touch to Enlarge** 2003 ChiltonPro - Repair **Toyota Camry LX**



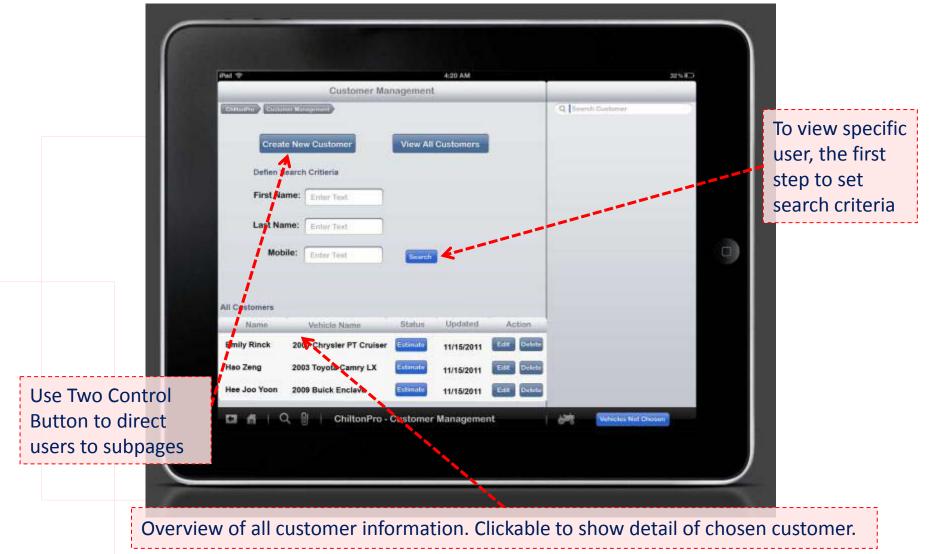
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3. Customer Management

Organizing records of customers and Making them easy to search and browse

3.1 Customer Management > Main



iPad ᅙ			4:20 AM		g-	32%
	Customer Mai	nagement	Ľ.			
ChiltonPro	ner Management				Q Search Customer	
Creat	e New Customer	View All	Customers			
Defien S	earch Critieria					
First Na	me: Enter Text					
Last Na	me: Enter Text					
Mob	ile: Enter Text	Search				
All Customers						
Name	Vehicle Name	Status	Updated	Action		
Emily Rinck	2001 Chrysler PT Cruiser	Estimate	11/15/2011	Edit Delete		
Hao Zeng	2003 Toyota Camry LX	Estimate	11/15/2011	Edit Delete		
	2009 Buick Enclave	Estimate	11/15/2011	Edit Delete		

3.2 Customer Management > Create New Customer

	Pad 🗇	4:20 AM ew Customer	32	Save Profile
	Create N	an seal and a seal of the seal	Q Search Dustemer	only and retur
	First Name: Enter Text	Phone: Enter Text	1	to the main
	Middle Name: Enter Test	Fax: Enter Text)	panel
	Last Name: Enter Text	Mobile: Enter Text		and the second sec
	Street: Enter Text	Email: Enter Tert		
	City: Enter Test			
	State: Michigan		and the second s	
				_
		and the second se		_
	Estimation	Save Cance		_
		Save Cance		-
	* Bave and Proceed to Estimation * 5	ave and View Dustomer List		
ustomer	* Bave and Proceed to Estimation * 5		et Vehicles Not Chosen	
ext input area for ustomer nformation.	* Bave and Proceed to Estimation * 5	ave and View Dustomer List		

anagement Create New	Customer		Q Search Gustomer	
Enter Text	Phone:	Enter Text		
Enter Text	Fax:	Enter Text		
Enter Text	Mobile:	Enter Text		
Enter Text	Email:	Enter Text		
Enter Text				
Michigan				
		0		
	the land them outlother			
ChiltonPi	ro - Customer Ma	anagement	Vehicles Not Ch	osen
	Enter Text Enter Text Enter Text Enter Text Michigan Michigan Seed to Estimation	Enter Text Phone: Enter Text Fax: Enter Text Mobile: Enter Text Email: Enter Text Image: Compare the second sec	Enter Text Phone: Enter Text Enter Text Fax: Enter Text Enter Text Mobile: Enter Text Enter Text Email: Enter Text Enter Text Image: Cancel state	Enter Text Enter Text Fax: Enter Text Mobile: Enter Text Mobile: Enter Text Enter Text Michigan • Save Cancel

F

3.3 Customer Management > View All Customers

4:20 AM 225.800 **Customer** Profile ChiltonPro Costoner Management View Al Castaners Q Search Customer Show the latest time the profile All Customer Profiles gets updated Customer Name Vehicle Name Form Num Status Updater **Emily Rinck** 2001 Chrysler PT Cruiser 11/15/2011 23 The form can be 2003 Toyota Camry LX Hao Zeng 56 11/15/2011 scrolled to view all Hee Joo Yoon 2009 Buick Enclave 11/15/2011 4 the customers. Surong Ruan 1994 Ford Escort 55 11/15/2011 Each item is **1999 Chevrolet Cavalier** 11/14/2011 16 Stimut Robert Plant 2005 Honda Civic 8 11/14/2011 clickable to link to Srujana Padmanaban 2008 Hyundai Sonata 34 11/14/2011 the single profile **Bootsy Collins** 2003 Dodge Dakota 40 11/14/2011 John Lennon 2009 Buick LaCrosse 11/14/2011 ChiltonPro - Customer Management 200 For each vehicle, there can be multiple repair forms

iPad 🗢	4:20 AM		32%
	Customer Profile		
ChiltonPro Customer Management View All	Customers	Q Search Customer	

All Customer Profiles

Customer Name	Vehicle Name	Form Num	Status	Updated	Action
Emily Rinck	2001 Chrysler PT Cruiser	23	Estimate	11/15/2011	Edit Delete
Hao Zeng	2003 Toyota Camry LX	56	Estimate	11/15/2011	Edit Delete
Hee Joo Yoon	2009 Buick Enclave	4	Estimate	11/15/2011	Edit Delete
Surong Ruan	1994 Ford Escort	55	Invoice	11/15/2011	Edit Delete
Harry Belafonte	1999 Chevrolet Cavalier	16	Estimate	11/14/2011	Edit Delete
Robert Plant	2005 Honda Civic	8	Invoice	11/14/2011	Edit Delete
Srujana Padmanaban	2008 Hyundai Sonata	34	Invoice	11/14/2011	Edit Delete
Bootsy Collins	2003 Dodge Dakota	40	Estimate	11/14/2011	Edit Delete
John Lennon	2009 Buick LaCrosse	31	Invoice	11/14/2011	Edit Delete

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3.4 Customer Management > Customer Profile

First Name: Craig Phone: 734-123-4567 Middle Name: N/A Fax: Law Area Straig Customerns Craig David Craig David Locate	First Name: Craig Phone: 734-123-4567 Middle Name: N/A Fax: Last Name: David Mobile: Mobile: Mobile: Mobile: Street: South State Ernail: City: Ann Arbor State: Michigan Edit Delete All Reair Forms Minue Vehicle Name: Status Updated Action Tire Peplacement 2001 Chrysler PT Cruiser (and the state of the sta	Pad 🌩	Customer	in a state of the	32%	Search
Street: South State City: Ann Arbor State: Michigan Edit Delete Tim Hanks Irene Nielson Cooper Dognas	Street: South State City: Ann Arbor State: Michigan Edit Delete All Reair Forms Min Name Vehicle Name Vehicle Name Status Un Name Vehicle Name Status Updated Action Tire Replacement 2009 Buick Enclave Instator Status 10/21/2011 Edit Delete	First Name: Middle Name:	Craig N/A	Phone: 734-123-4567 Fax:	Craig David Judy Maple	 for usin keywo locate custom
All Realr Forms All Realr Forms Vehicle Name Status Updated Action Tire Replacement 2001 Chrysler PT Cruiser Extension 11/15/2011	All Reair Forms Image: mining status Vehicle Name Status Updated Action Tire Replacement 2001 Chrysler PT Cruiser Extensite 11/15/2011 Edit Delete Brakes Squeaking 2009 Buick Enclave Image: 10/21/2011 Edit Delete Transmission Work 2009 Buick Enclave Image: 5/20/2011 Edit Delete			Email: repair@chi.org	Tim Hanks	
Tire Replacement 2001 Chrysler PT Cruiser Extmate 11/15/2011	Tire Replacement 2001 Chrysler PT Cruiser Extension 11/15/2011 Edit Deleter Brakes Squeaking 2009 Buick Enclave Imvoice 10/21/2011 Edit Deleter Transmission Work 2009 Buick Enclave Imvoice 5/20/2011 Edit Deleter		Michigan	Edit Delete	Cooper Dognas	
		Tire Replacement 2	001 Chrysler PT Cruiser	Estemate 11/15/2011 Edit Delet		

List of multiple forms that belong to one customer



3.5 Customer Management > Edit Existing Customer

	Piele			4:20 AM			22%
		Edit Existing	Customer	-	_		
	China Para Channer					Q Bearch Gustomer	
	First Name:	Enter Text	Phone:	Enter Text			
	Middle Name:	Enter Text	Fax:	Enter Text			
	Last Name:	Enter Text	Mobile:	Enter Text			
	Street:	Enter Text	Email:	Enter Text			
	City:	Enter Test	-	_			-
	State:	Michigan	Sav		Cancel		
	All Reair Forms						
	Form Name	Vehicle Name	Status	Updated	Action		
	Tire Replacement	2001 Chrysler PT Cruiser	Estimate	11/15/2011	Edit. Delete		
	Brakes Squeaking	2009 Buick Enclave	-	10/21/2011	Edit Delete		
h the link of	Transmission Work	2009 Buick Enclave	Invoice	5/20/2011	Edit Defete		
t, the text area		ChiltonPro -	Customer N	lanagemen		2003 Toyota Camry	LX
omes editable							

iPad ᅙ			4:20 AM			32%
	Edit Existing	Customer				
ChiltonProCustomer	Management				Q Search Customer	
First Name:	Enter Text	Phone:	Enter Tex	t		
Middle Name:	Enter Text	Fax:	Enter Tex	t		
Last Name:	Enter Text	Mobile	Enter Tex	t.		
Street:	Enter Text	Email:	Enter Tex	t.		
City:	Enter Text					
State:	Michigan	Sav		Cancel		
All Realr Forms						
Form Name	Vehicle Name	Status	Updated	Action		
Fire Replacement	2001 Chrysler PT Cruiser	Estimate	11/15/2011	Edit Delete		
Brakes Squeaking	2009 Buick Enclave	Invoice	10/21/2011	Edit Delete		
Transmission Work	2009 Buick Enclave	Invoice	5/20/2011	Edit Delete	2	
CI AI Q	ChiltonPro -	Customer M	Managemer	nt	2003 Toyota Camry L	×

4. Maintenance

Simplifying Maintenance table into To-do list to keep with the vehicle's wear and tear

4.1 Maintenance> Make a To-Do List (Main)

Instead of starting from an empty todo list, original maintenance table will be shown to reduce making steps

Touching an empty circle will show plus sign indicating 'job added'

	il S Innan) Mainten	Maki ance To-Do List	e a Main	4:20 Al		To-D)o L	lst								32%	10	w	ill d	lis	e inter appea list is r	r once
		To be Serviced	Туре				Veh	icle	mile	age	inter	val (×100	0)	6-							
				7.5	15	22.5	130	37	5.45	52	560	67	575	82	590	97.5						
		Brake horses	S/I		x	x	x	x	x	x	x	x	x	x	x	x						
	0	Coolant level, hoses & clamps	sn	x	x	x	x	x	x	x	x	x	x	x	x	x						
	0	CV joints suspension components	S/I	×	x	x	x	x	x	x	x	x	x	x	x	x						
		Exhaust system	8/1		x	x	x	x	x	x	x	х	x	х	x	x						
		Manual transaxie oil	S/1		x	x	x	x	x	x	x	x	x	x	x	x						
	0	Rotate tire	8/1	х	x	x	х	x	x	х	х	х	х	x	х	x						
	7	Accessory drive belts	S/I		x		×		x		x		x		x							
/	0	Brake linings	S/I		x		x		x		x		х		х							
		Air filter elemnt	R		x		x		x		×		x		x							
		Cancel				1		Sar	ve	F												
K	a n	Q, 🎒 ChiltonPro - Main	tenance	i.					l	æ	\$		Toy	20 ota C	13 amry	x -						
																Vhe	en a	ll n	eec	i t	obs are	2
_																				-	hem. I	
																	-					
																ead	to	viev	N th	ne	todo	list

	Mak	e a Main	tena	nce	To-	Do L	ist								_
tonPro	Mantenante Marca Management în Parțal							-							
lainten	ance To-Do List Make View / Edit														
	To be Serviced	Type				Vet	icle	mile	age i	inter	val (×100	0)		
			7.5	15	22.	530	37.	545	52.	5.60	67.	575	82.	590	97.5
	Brake horses	S/I		x	x	x	x	x	x	x	x	x	x	x	x
0	Coolant level, hoses & clamps	S/I	x	x	x	x	x	x	х	x	x	x	x	x	x
0	CV joints suspension components	S/I	x	x	x	x	x	x	x	x	x	x	x	x	x
	Exhaust system	S/I		x	х	x	x	x	х	х	х	x	x	х	x
	Manual transaxie oil	S/I		x	x	x	x	x	x	x	x	x	x	x	x
0	Rotate tire	S/I	x	x	x	x	x	x	x	x	x	x	x	x	x
	Accessory drive belts	S/I		x		x		x		x		x		x	
	Brake linings	S/I		x		x		x		x		x		x	
	Air filter elemnt	R		x		x		x		x		x		x	

4.2 Maintenance > View/Edit a To-Do List

Only Current todo list exists. Deleted History tab based on usability evaluations ("Simple todo list is all I need")

Todo list has a 'Notes' field to enable adding extra information as needed.

Contents of 'To be Serviced' and 'Type' come directly come from the original table

When a job is done, touch the empty circle to mark as 'Done'. This action will make that specific job to go to the bottom of the list and be greyed to reduce attention to done jobs.

intena	To be Serviced	Туре	Notes (Additional Information, priorities, due dates, etc)	
	Coolant level, hoses & clamps CV joints suspension components	5л 5л	Big breakdown of hoses observed, more time	
2	Rotate tire	5/1	Add Notes >	

		Edit a Ma	aintenance To-Do List	_
ChittonPro	hannee To-Do List Make View/Edr			
65	To be Serviced	Туре	Notes	
		_	(Additional Information, priorities, due dates, etc)	
	Coolant level, hoses & clamps	S/I	Big breakdown of hoses observed. more time	
0	CV joints suspension components	S/I	Add Notes	
0	Rotate tire	S/I	Add Notes >	
日前	Q, 🛛 ChiltonPro - Main	itenance	2003 Toyota Camry L	x

4.3 Maintenance > View/Edit To-Do List – Adding Notes

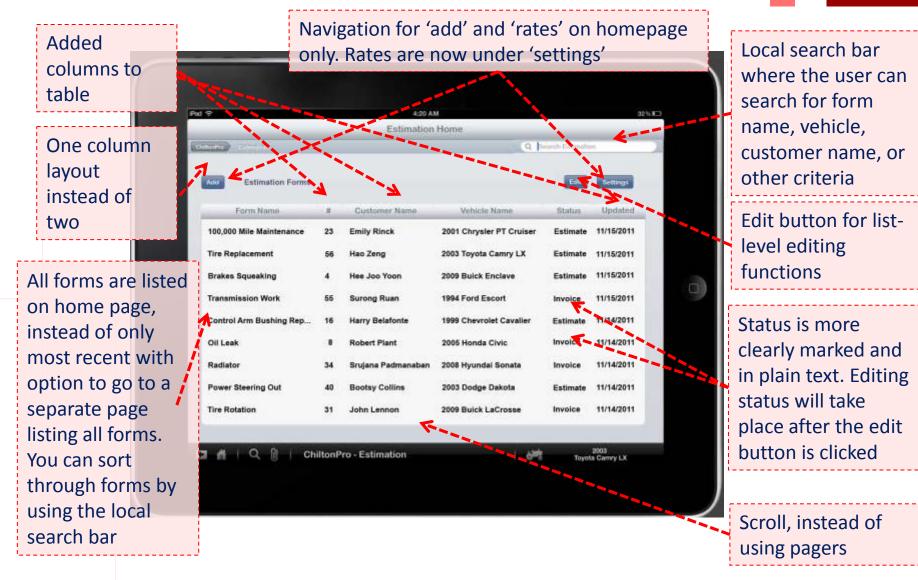


Maintena	nce To-Do List Make View / Edit	Туре	Notes	-	
_		-	(Additional Information, priorities, due dates, etc)		
	Coolant level, hoses & clamps	S/I	Big breakdown of hoses observed. more time		
	CV joints suspension components	S/I	Add Notes		
0	Rotate tire	S/I	Add Notes >		
ш <i>А</i>	Q 🕅 ChiltonPro - Main	tenance	2003 Toyota Camr	VIX	

5. Estimation

Tracking business

5.1 Estimation > Main



d ᅙ	View / Edit	4:20 AM	nce To-Do List			32%	
ChiltonPro Mantenance View /Edit 1 dec		a mannendi	10 10 20 2131	-			
Maintenance To-Do List Make	View / Edit						
To be Se	rviced T	уре		Notes			
-		(Additie	onal Information.	priorities, due d	lates, etc)		
				2=0 x	2		
Coolant level, hose			akdown of hose	s observed. more	e time		
CV joints suspensio	on components	S/I Enter t	ext I				
Q W E	R T	Y	U	1 0	Р	•3	
A S D	F	G H	J	K L	St	earch	
					?		
	C V	В	N M		·		
.?123				Do	one	-	

5.2 Estimation > Search Forms

		Pid Ŧ	_	4-20 At Estimation		_	2253
		Gladinary Statistics			(9)	iniperate Entimation	in .
In the first		Add Estimation Forms			Estimation Resul		
version, a loo	cal	Form Name	ų	Customer Name	All Weather Tires - 9 -la Oil Change - 2 - lan Smi	and the second second	
search bar w		100,000 Mile Maintenance	23 56	Emily Rinck Heo Zeng	Ian Smith - Customer Pr	ofile	
available at t bottom of th		Brakes Squeaking	4	Hee Joo Yoon	Advanced Search	Search	al ChillonPRO
view all forn	- I	Transmission Work	55 16	Surong Ruan Harry Belafonte	1994 Ford Escort	Invoice	11/15/2011
page only,		Oil Leak	8	Robert Plant	2005 Honda Civic	Invoice	11/14/2011
without an		Radiator	34	Srujana Padmanaban	2008 Hyundai Sonata	Invoice	11/14/2011
option to go	to	Power Steering Out	40	Bootsy Collins	2003 Dodge Dakota	Estimate	11/14/2011
site-wide sea from there.	arch	Tire Rotation	31	John Lennon	2009 Buick LaCrosse	Invoice	11/14/2011

Search locally to sort through forms. The user can search for form name, vehicle, customer name, or other criteria. The user also has the option to widen the search for their terms through all sections of ChiltonPRO

iPad 🔶 4:20 AM 32% Estimation Home Q Search Estimation ChiltonPro Estimation Results for 'lan Smith' Add **Estimation Forms** All Weather Tires - 9 - Ian Smith - 1999 Dodge ... Form Name # Customer Name Oil Change - 2 - Ian Smith - 1999 Dodge Caravan 100,000 Mile Maintenance **Emily Rinck** Ian Smith - Customer Profile 23 **Tire Replacement** Hao Zeng 56 Search all ChiltonPRO Advanced Search **Brakes Squeaking** 4 Hee Joo Yoon Transmission Work Surong Ruan 1994 Ford Escort 11/15/2011 55 Invoice Control Arm Bushing Rep... 16 Harry Belafonte 1999 Chevrolet Cavalier 11/14/2011 Estimate 8 **Robert Plant** Invoice 11/14/2011 Oil Leak 2005 Honda Civic Radiator 34 Srujana Padmanaban 2008 Hyundai Sonata Invoice 11/14/2011 **Power Steering Out Bootsy Collins** 2003 Dodge Dakota 40 Estimate 11/14/2011 **Tire Rotation** 31 John Lennon 2009 Buick LaCrosse Invoice 11/14/2011 2003 Toyota Camry LX N **ChiltonPro - Estimation** Q

43

5.3 Estimation > Create New Form



÷	4820 AM Create New Estimation Form	
conPro Estimation	NewTorte	Q Search Estimation
Form Name:	Enter Text	
Customer:	Existing Customer	
	Create Customer	Once the form is created, this section will show form metadata and price totals
Year:	Year	
Make:	Make	
Model:	Model	
	Cancel Continue	
A Q 0	ChiltonPro - Estimation	2003 Toyota Camry LX

5.4 Estimation > Edit/View Form

Viewing and editing a form now takes place on the same screen instead of separately. Tree structure holds all form information on one screen that can be scrolled, instead of with pagers

Combined first two edit pages into one page with all Search bar form information together.

Tire Replacement Q Aspect Estimation Edit Expand All Collapse All Single edit button Labor #: 56 for list-level edits Issue: Needs new tires Vehicle: 2003 Toyota Camry Li **Operation: Replace Tire:** Customer: Hao Zeng **Operation Details** Updated: 11/15/2011 t: Tire rt Details Added expand ime: 2 hours Total: \$24.56 Qty: 4 Unit \$: 80.00 and collapse Total+Tax: \$30.77 **Operation: Alignment** buttons for easy Non-Labor Parts viewing of tree Notes structure O Issue Operation 2003 Toyota Camry LX ChiltonP.o - Estimation Added additional detailed Rearranged button order for information to Added delete button, consistency with other sections form got rid of invoice button

Added vehicle type

Got rid of delete and edit icons. Deleting will happen at the list edit level, and the user clicks the item to take them to the view/edit screen

Got rid of 'view form' button since edit and view are now on the same screen

Changed add icon

iPad 중 4:20 AM	Ť
Tire Replacement	
ChiltonPro Estimation Form Time Replacement	Q Search Estimation
Edit Expand All Collapse All	
▼ Labor	#: 56
▼ Issue: Needs new tires	
Operation: Replace Tires	Vehicle: 2003 Toyota Camry L) Customer: Hao Zeng
 Operation Details Part: Tire 	Updated: 11/15/2011
✓ Part Details Time: 2 hours Qty: 4 Unit \$: 80.00	Total: \$24.56
 Operation: Alignment 	Total+Tax: \$30.77
► Non-Labor Parts	
► Notes	
Issue Operation OPart	
Cancel Save Delete	
🗂 者 Q 🕕 ChiltonPro - Estimation	2003 Toyota Camry LX

5.5 Estimation > View/Edit Operation



4:20 AM	· ·
Tire Replacement: Operation	
Pro Estimation Form: Tire Replacement Operation	Q Search Estimation
Operation: Autocomplete	#: 56
Create Operation	Vehicle: 2003 Toyota Camry L
	Customer: Hao Zeng
 Regular Severe 	Updated: 11/15/2011
Fax Rate %: Price:	Total: \$24.56
Override Override	Total+Tax: \$30.77
Added to Labor>Issue: Needs new tires	
Add to issue: Existing Issue Dropdown	
Cancel Save Delete	
🛔 📔 Q 🕕 📔 ChiltonPro - Estimation	2003 Toyota Camry LX

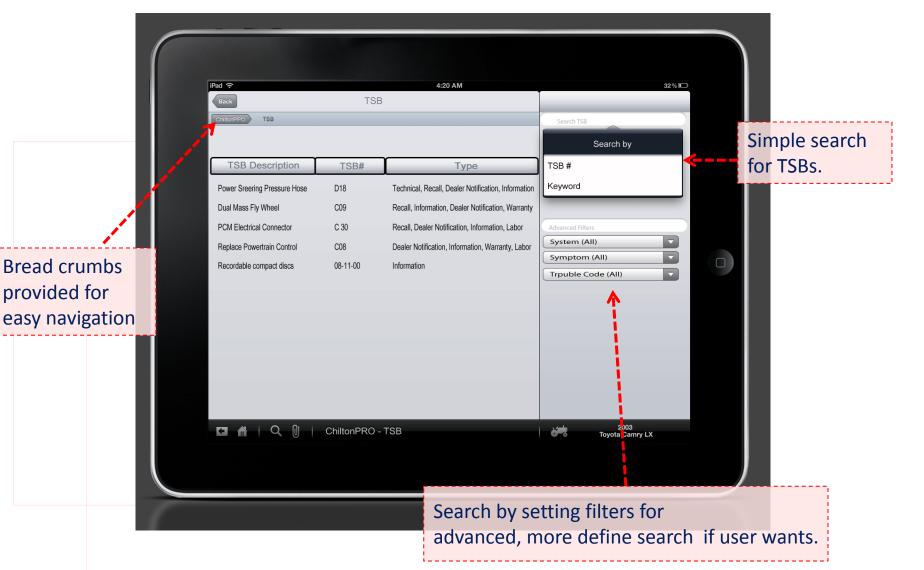
5.6 Estimation > Set Rates

One column layout		4:20 AM Rates	Q Baarith Estimation	25ED	Search Bar
instead of two	Labor Rate:	J ao.oo	\$/hour		
	Labor Tax Rate: Diagnostic Rate:	00.00	% \$/hour	_	Replaced trash can icon with
	Parts Tax Rate: Disclaimer: Disclaimer ted or other information you want to	00,00 Enter Tort	Si Ciear	9	'clear' button
	appear at the bottors of your estimate.				
	🖽 🖷 Q, 🗻 Ch	Cancel Sav	e 2003 Toyota Camry LX		

	Rates	
ChiltonPro Estimation Rates		Q Search Estimation
Labor Rate:	00.00	\$/hour
Labor Tax Rate:	00.00	%
Diagnostic Rate:	00.00	\$/hour
Parts Tax Rate:	00.00	%
Disclaimer: Disclaimer text or other information you want to appear at the bottom of your estimate.	Enter Text	Clear
	Cancel Save	

6. TSBs and Temporary Folder

6.1 TSBs and Temporary Folder > TSB



iPad 🔶		4:20 AM	32 % 💷	
Back	TSB			
ChiltonPPO TSB			Search TSB	
			Search by	
TSB Description	TSB#	Туре	TSB #	
Power Sreering Pressure Hose	D18	Technical, Recall, Dealer Notification, Information	Keyword	
Dual Mass Fly Wheel	C09	Recall, Information, Dealer Notification, Warranty		
PCM Electrical Connector	C 30	Recall, Dealer Notification, Information, Labor	Advanced Filters	
Replace Powertrain Control	C08	Dealer Notification, Information, Warranty, Labor	System (All)	
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